

Message: RE: Invalid Client SSN

✉ RE: Invalid Client SSN

From Kraft, Emily **Date** Tuesday, March 7, 2017 8:14 AM
To 'Anna Dudley'
Cc

I am working with ITSD on figuring out a work-around, because even I do not have access to update SSNs. I'll keep you posted when I know more.

From: Anna Dudley [mailto:director@faithmaternity.com]
Sent: Tuesday, March 07, 2017 8:13 AM
To: Kraft, Emily
Subject: Re: Invalid Client SSN

SSN

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From: Kraft, Emily <Emily.Kraft@oa.mo.gov>
Sent: Tuesday, March 7, 2017 8:04:53 AM
To: Anna Dudley
Subject: RE: Invalid Client SSN

Hi Anna – Are you referring to the SSN updates, or other updates to the assessment?

From: Anna Dudley [mailto:director@faithmaternity.com]
Sent: Monday, March 06, 2017 9:44 PM
To: Kraft, Emily; Laura Griggs
Subject: RE: Invalid Client SSN

I have a client assessment that I need to modify, but I don't see a place to modify this. Emily, what is the process?

From: Kraft, Emily [mailto:Emily.Kraft@oa.mo.gov]
Sent: Monday, March 6, 2017 11:34 AM
To: Anna Dudley <director@faithmaternity.com>; Laura Griggs <treasurer@faithmaternity.com>
Subject: RE: Invalid Client SSN

It looks like she is currently assigned to Dawn Craighead, so either she or Laura will have to correct this in the system.

From: Anna Dudley [mailto:director@faithmaternity.com]
Sent: Monday, March 06, 2017 11:31 AM
To: Laura Griggs

Cc: Kraft, Emily
Subject: Re: Invalid Client SSN

I'm not able to see [REDACTED] on my client drop down; I'm assuming it's because I didn't do her intake.

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From: Anna Dudley
Sent: Monday, March 6, 2017 11:16:04 AM
To: Laura Griggs
Subject: Re: Invalid Client SSN

Ok I will get on this

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From: Laura Griggs
Sent: Monday, March 6, 2017 11:13:51 AM
To: Anna Dudley; Michelle Craighead
Subject: Fwd: Invalid Client SSN

This needs to be corrected ASAP. Today. This can get us in big trouble because it can look like we are trying to cheat the system with ineligible/fake clients

Laura

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From: Kraft, Emily <Emily.Kraft@oa.mo.gov>
Sent: Monday, March 6, 2017 11:11:13 AM
To: Laura Griggs
Subject: Invalid Client SSN

Hi Laura,

It has come to my attention that the SSN entered for [REDACTED] is not a valid SSN. It is extremely important that each client have the correct SSN entered into the A2A database, because that is how the system checks to ensure a client is not enrolled with more than one provider. Please obtain the correct SSN from her, and enter it into the system.

Thanks,

Emily Kraft
Management Analysis Specialist
OA/Division of Personnel

*Truman Building, Room 430
Jefferson City, MO 65102
Phone: (573) 522-0003*

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